

DATA CONTROLLER

AB Frescatihallen, corporate identity number 556215-7395, is responsible for processing the personal data you provide, such as your name, address, personal identity number, telephone number, mobile number, and e-mail address. Your personal data is processed in accordance with the General Data Protection Regulation (GDPR).

HOW DO WE USE YOUR PERSONAL DATA?

We collect the personal data that you provide to us by, for example, making a booking via Matchi or booking directly at the reception desk of the Frescati Sports Center (formerly known as Frescatihallen/Stockholm Sports Center).

Here you can find out more about why we process your personal data, the legal basis of this processing, and how long we store your personal data.

We may use your personal data for the following purposes:

(Note that we generally only need your name and e-mail address. However, the customer is able to enter more than their name and e-mail address in "Min profil" in the Matchi booking system)

To book a time at the facility using the Matchi booking system

Legal basis: *Necessary to fulfil an agreement*

Storage period: *Data erased two years after the last booking*

To pay for a booking at the facility made using the Matchi booking system

Legal basis: *Necessary to fulfil an agreement*

Storage period: *Data erased two years after the last booking*

To provide you with relevant information about your booking via the Matchi booking system

Legal basis: *Fulfilment of agreements*

Storage period: *Data erased two years after the last booking*

To create and manage the customer account in the Matchi booking system

Legal basis: *Necessary to fulfil an agreement*

Storage period: *Data erased two years after the last booking*

To send an invoice using the Fortnox finance system, if necessary

Legal basis: *Necessary to fulfil an agreement*

Storage period: *Data erased two years after the last booking*

To process customer service issues

We process your personal data (name, e-mail address) when you contact us by, for example, e-mail, phone, or social media.

Legal basis: Balance of interests

Storage period: Data will be erased from our inbox within six months

To send newsletters by e-mail

You may like to receive newsletters from us via the Paloma e-mail tool. These newsletters tell you what's going on at the facility and provide you with marketing offers.

Legal basis: Consent

Storage period: The data will be processed until you unsubscribe

To offer the customer the opportunity to answer a customer survey

No more than once a year, we would like to invite our customers to answer a customer survey.

Legal basis: Consent

Storage period: The connection between the customer's responses and their e-mail address to be removed within one month of the customer responding to the survey

WHO HAS ACCESS TO YOUR PERSONAL DATA?

Your personal data is processed only by us at AB Frescatihallen and our data processor Matchi.

As a subscriber to our newsletter, your e-mail address is processed by our partner Paloma.

Some billing is done via our finance system, Fortnox.

AB Frescatihallen does not sell your personal data and does not share your personal data other than as described in this privacy policy.

HOW IS YOUR PERSONAL DATA PROTECTED?

We have taken all the technical and organisational measures necessary to protect your data against loss, manipulation, and unauthorised access. We regularly adjust our security measures in accordance with technological advances.

YOUR RIGHTS

You are entitled, at any time, to request information about the personal data we hold on you. If the data we hold is incorrect, incomplete, or irrelevant, you can request that this data be corrected or deleted. We cannot delete your data if we are required by law to store such data, such as in accordance with accounting regulations, or when there are other legitimate reasons why the data must be stored, such as in the case of unpaid debts. You may, at any time, revoke your consent to let us use your data for marketing purposes. You can contact us by sending an e-mail to info@frescatisportscenter.se or by calling +46 (0)8-120 578 28.

CONTACT

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